



Next Generation Control Installation Checklist

This document provides a list of tasks you must do for a Next Generation Control (NGC) machine installation. These items are in addition to the standard installation tasks.

You can click each item for more information.

Before you go:

- Review the NGC information on the Haas Service Guide.
- Make sure you have a valid Service Key on a USB memory device.
Reminder: Do not use the Haas-branded 16-MB USB devices for this.
- Download the latest software version and save it to your USB memory device.

At Installation:

- Complete the machine installation as normal.
- Back up the machine data (If the machine has software version 100.15.000.1011, DO NOT select `User Data` when you do the backup).
- Make sure that the machine has the latest released software version. Update software, if necessary. Make sure that all machine functions operate correctly after the update.
- Set the time and date.
- Make sure the Bill Time is not about to run out. Apply a time extension if necessary.
- Show the customer how to use the option tryouts.
- Show the customer how to create an Error Report.
- Show the customer the new Help features (Active Icons, etc.).
- Show the customer diy.HaasCNC.com.

If you have a problem:

Do not assume that the Next Generation Control is the cause of a problem. Check the Known Issues page. Always troubleshoot the symptoms. Be especially careful when you speak to the customer about the issue.

If you have a problem where the NGC is the cause, create an error report (while any applicable alarms are active) and send it, along with a full description of the problem, to the service department at your region's headquarters (HAI, Haas Europe, Haas Asia).